



Southern Tier Regional Planning Consortium
Board of Directors
December 5, 2018 1:30-3:30PM
Broome County Public Library
Meeting Agenda

- 1:30 PM** **Welcome & Introductions**
- 1:35 PM** **Administrative Items**
- Approval of Minutes (*Motion Requested*)
 - Bylaws Adopted
 - Community Co-Chair Vacancy
 - Children & Families Resource Page
- 1:45 PM** **State Co-Chairs Meeting Report**
- 2:05 PM** **Ad Hoc Workgroup & Subcommittee**
- Health Home/HARP/HCBS
 - Children & Families Subcommittee
 - Prior Authorization for Psychotropic Medications
- 2:30 PM** **State Level Issues**
- 2:50 PM** **Syracuse University Results**
- 3:10 PM** **Regional Identity Conversations**
- 3:20 PM** **2018 - A Year in Review**
- 3:25PM** **2019 Board Meetings - See back of Agenda**
- 3:30 PM** **Meeting Adjournment (*Motion Requested*)**

Upcoming Meetings – Please see reverse

Questions? Contact RPC Coordinator, Emily Hotchkiss-Plowe at eh@clmhd.org or (518)-391-9260

Upcoming Meeting Schedule:

HH/HARP/HCBS Workgroup, 12/18/2018 1:30-3PM at Catholic Charities of Broome County

Children & Families Subcommittee, 2/11/2019 1-3PM at Broome County Public Library

1st Quarter Board Meeting, 2/27/2019 1:30-3:30PM at Double Tree Hotel by Hilton

Children & Families Subcommittee, 5/13/2019 1-3PM at Broome County Public Library

2nd Quarter Board Meeting, 6/5/2019 1:30-3:30PM at Double Tree Hotel by Hilton

Children & Families Subcommittee, 8/5/2019 1-3PM at Broome County Public Library

3rd Quarter Board Meeting, 9/25/2019 1:30-3:30PM at Double Tree Hotel by Hilton

Children & Families Subcommittee, 11/4/2019 1-3PM at Broome County Public Library

4th Quarter Board Meeting, 12/4/2019 1:30-3:30PM at Double Tree Hotel by Hilton

Meeting Minutes

1:30 PM Welcome & Introductions

The Co-chairs opened the meeting at 1:35PM and welcomed the group. All of the board members and gallery attendees introduced themselves.

1:35 PM Administrative Items

- Approval of Minutes (*Motion Requested*)

The group reviewed the minutes from September. There were no edits. John Arcuri made a motion. Sue Wheeler seconded. All were in favor, none opposed. Minutes were approved and will be posted on the CLMHD website.

- Bylaws Adopted

Mary reminded the group that the bylaws reviewed during the last meeting were passed via survey.

- Community Co-Chair Vacancy

Sharon MacDougall thanked Mary for her service as Co-Chair over the last two years. The request for nominations was sent out to the board. The group was made aware that the seat will be open to CBOs, HHSP, PFYs, and MCOs. The incoming Co-Chair would be completing the rest of Mary's 3 year term, through the end of 2019. Please forward any nominations to Emily.

- Children & Families Resource Page

Emily shared the Children & Families resource page that was given to the group. It can be provided electronically with links available. Emily will send again upon request.

1:45 PM State Co-Chairs Meeting Report

The Co-chairs gave a brief overview of the State Co-chairs meeting. The meeting was structured in a more organized way. More information was presented per issue, but fewer issues were on the agenda. The State partners were informed and prepared ahead of time. Co-chairs reviewed the Southern Tier issues that were on the agenda.

- Transportation/Open Access Issue:

The Co-chairs had 10 minutes to present issue to the State. State partners responded with feedback around feasibility and cost effectiveness of the request. The State also reviewed the appropriateness of various forms (i.e. 2015, 2020 forms). The Co-chairs felt that the State was not aware of rural concerns. Recommendations: Contacting MAS with list of enrollees with indicators around urgency. Send list of facilities and open access hours to MAS to be flagged as potential sites for urgent transportation requests. Telemedicine was also suggested. Additional comments: Fraud was a barrier. MAS is contracted to report any complaint. Cathy Hoehn, Interim RPC Project Director plans to reach out to DOH representatives at meeting to schedule a meeting to follow up on suggestions. Possibly creating a statewide list of open access clinics with hours available.

- Housing Issue:

Co-presented this issue with the North Country RPC. Regional actions were outlined. Feedback received: there is a pilot downstate that is not up and running yet. OMH is aware that consumers are put in hospitals because Medicaid will pay for it, not the case for most housing. Documents

needs and advocate to the state for additional funds/assistance. Cathy will look to follow up with state reps around this issue. Utilizing technical assistance to help developers with creating smaller complexes. Possible training on in lieu of services for MCOs was discussed.

Questions and discussion:

- **In Lieu of Services Discussion:** The state provided an overview of what in lieu of services are. The board felt that a training for MCOs around utilizing these services for housing would be beneficial.
- **Using Technical Assistance:** Some members feel this was a good idea, however, those providing the technical assistance do not know rural needs. Getting the input of the developers is important. However, developers can be very busy and connecting can be difficult. Look to bring in a rural provider who has demonstrated success. Cited Unity House of Cayuga County as a potential agency
- **Were any DOH SDH reps at meeting?** They were invited, but none attended. Will continue to seek their involvement in future meetings.

Beth White, as a stand-in for the project director, provided a brief synopsis. The team continuously learns from these Co-chairs meetings; this was the 3rd meeting. Eleven RPC regions were developing issues for the meeting and due diligence was utilized to provide more in depth issues to the State. Out of the 11 regions, two submitted formal issues, one of which came from the Southern Tier. The State feedback was more robust and helpful this time around. Beth thanked the group on their participation. Supplemental information will be sent to the group after the meeting. Formal minutes will take about a month to get approved.

2:05 PM Ad Hoc Workgroup & Subcommittee

- Health Home/HARP/HCBS

Margaret gave an update. Last met in October. CM survey was sent to understand recruitment and retainment barriers. CM coalition was outreached for collaboration. Educational institutes were outreached to provide more information on Peer opportunities due to the shortage of certified peers for HCBS. Presentation around VBP implications for HCBS providers. A meeting has been scheduled with Catholic Charities of Chenango County to gain a county specific perspective of barriers. Next meeting will December 18th.

- Children & Families Subcommittee

George gave an update. Lower attendance than expected, but discussion was diverse. The group is action-oriented. The group is working to educate families on HH and SPOA with a series of educational sessions throughout the region. The feedback gathered from these sessions indicated a need for reduced turnover in Care Managers.

Better support for HHCM in their roles by sending a survey and looking to plan a networking/training event. The group identified HHSC care manger supervisors as an area of focus- again conducting a survey and planning a round table type meeting. Next meeting is in February 11th. Circare suggested holding an "orientation" for families/CM staff on the changes.

- Prior Authorization for Psychotropic Medications

Emily gave an update. Last met in October. Next steps were identified. Having a networking and best practices sharing meeting with MCOs possibly in January. Meeting with OMH about MCO

contracts. Meeting with Health Plan association has been elevated to project director. Lastly, examining script shrinking/script syncing issue. Chenango County has positive experiences with this practice.

2:30 PM State Level Issues

Members were provided with a form around State issues. Co-Chairs reviewed the issues.

- **Issues 1-4:** Reviewed in State Co-Chair Meeting & Ad Hoc Work Groups reports.
- **Issue 5:** Remains on hold.
- **Issue 6:** Currently on hold. OMH gave an update on the issue regarding the HARP assessment/training. The group decided to keep this issue on hold until 2019.
- **Issue 7:** Currently on hold. Will discuss at HHH workgroup. The group decided to keep this issue on hold until 2019.
- **Issue 8:** This issue is regarding the legalization of marijuana. The group feels that they can expand on this issue. Many barriers around the language and workforce. OMH concerned that this issue does not fit within the RPC guidelines. Possible education seminar around how this could impact our system after it gets finalized. The Regional Addiction Resource Center will look to provide education at next meeting, to take place immediately before RPC meeting.
- **Issue 9:** This issue is around transportation. The group felt that this issue is an extension of the issue that was submitted to the state around open access transportation.

2:50 PM Syracuse University Results

Emily reviewed the survey process, see attached PowerPoint for additional information. Board members completed at three different times. Survey used was adapted from a standardized instrument. General comments: All items were ranked above three. Despite differences, there was general satisfaction with the RPC process. The right people at the table, are people working together well, are goals and objectives appropriate, is data being used well. Group reflected on the results and how this relates to the Regional Identity of the Southern Tier. This information was distributed to the group. Contact Emily if you did not receive it.

3:10 PM Regional Identity Conversations

Emily recapped the previous discussion around regional identity. Emily will coordinate 30 minute meetings with members who are interested in sharing their viewpoints.

3:20 PM 2018 - A Year in Review

Everyone was given a draft form of the annual report for the Southern Tier. Report highlights accomplishments and issues that were brought forward. Emily provided a slide to the group around statewide accomplishments from 2018; see attached PowerPoint for additional information.

3:25PM 2019 Board Meetings

Emily made everyone aware that the 2019 board meeting dates are provided on the agenda. 2019 board meetings will occur on the same day as the PHIP and Regional Addiction Resource Center meetings to allow folks who would like to attend multiple meetings to reduce their travel.

3:30 PM Meeting Adjournment *(Motion Requested)*

The Co-chairs moved to adjourn. Adjourned at 3:30 pm.

Southern Tier Board Meeting Attendance December 5, 2018

Name	Organization	Stakeholder
Alan Wilmarth	UHS	H/HSP
Bill Perry	Lourdes Center for Mental Health	CBO
Carmela Pirich	Addiction Center of Broome Co.	CBO
Christina Olevano	CASA Trinity	Key Partners
Cindy Heaney	Delaware County	DCS
Colleen Klintworth	Excellus Health Plan	MCO
Debby O'Brien	Delaware Valley Hospital	H/HSP
Emily Taggart	O'Connor Hospital	H/HSP
Eric Jansen	Gayuga Medical Center	H/HSP
Garra Lloyd-Lester	Suicide Prevention Office	Key Partners
George Dermody	Children's Home of Wyoming	CBO
James McCabe		P/F/Y Advocate
Jennifer Earl	United Health Care	MCO
John Arcuri	CDPHP	MCO
Kim Taro		P/F/Y Advocate
Laura Zocco	OMH	State Gov. Rep
Lisa Berard	Care Compass Network	Key Partners
Lori Morgan	Tioga County	DCS
Margaret Fontenot	Circare	H/HSP
Marilyn Donnelly	Margaretville Hospital	H/HSP
Marni Millet	OASAS	State Gov. Rep
Mary Maruscak		P/F/Y Advocate
Melissa Young	Fidelis Care	MCO
Nancy Williams	Broome County	DCS
Noemi Simpson	OCFS	State Gov. Rep
Patricia Vincent		P/F/Y Advocate
Paula Currie	Family & Children's Society	CBO
Phillip Ginter	HealthlinkNY	Key Partners
Rebecca Rathmell	Southern Tier Homeless Coalition	Key Partners
Robin Cotter	Catholic Charities of Chenango Co.	CBO
Ruth Roberts	Chenango County	DCS
Sharon MacDougall	Tompkins County	DCS
Shawn Yetter	Tioga County DSS	Key Partners
Stephanie Baker	Molina Healthcare	MCO
Susan Ruff	Southern Tier Ind. Center	CBO
Susan Wheeler	The Star Group	CBO
Terry Diluzio		P/F/Y Advocate

Gallery Attendance: Wendy Hunter, Helio Health; Katie Molanare, CLMHD; Bethanne White, CLMHD; Ramsie Stephens, Lourdes; Mark Perry, HealthlinkNY; Karyn Palmer, FidelisCare; Melissa Staats, OMH Central Office; Danielle Janowsky, Elmcrest; Heather Nower, Mental Health Association of the Southern Tier; Danielle Wert, HealtheConnections, and Emily Hotchkiss-Plowe, RPC Coordinator.